



**GLOBAL
GOOD
AWARDS**
REWARDING WITH PURPOSE



**GLOBAL GOOD
FINANCE
AWARDS 2025**
REWARDING WITH PURPOSE

Global Good Awards – Event Terms & Conditions

Definitions and Interpretation

- "GGA" refers to both Global Good Awards and Global Good Finance Awards, operated by Global Good Communications Limited.
- "Organisation" means the entity applying for the Awards, including corporates, SMEs, NGOs, and community initiatives.
- "Awards" means the Global Good Awards competition and associated events.

1. Event changes

1.1. General Rights

- 1.1.1. We reserve the right to make changes to the programme, and/or speakers for the Event without prior notice if deemed necessary.
- 1.1.2. We reserve the right to cancel or postpone the Event in whole or in part and/or change date and/or Venue due to circumstances beyond our control which may (in our sole opinion) affect the health and safety of participants, the availability of the Venue or the success of the Event.
- 1.1.3. If the Event is postponed, bookings will be transferred to a new date and/or venue.
- 1.1.4. If you are unable to attend at that time or place, you may receive a credit for a future event (valid for 12 months from the original date of the Event).

1.2. Refund and Liability Limitations

- 1.2.1. We will not offer refunds to attendees due to circumstances affecting the Event, or your ability to attend it, which are outside our control.
- 1.2.2. Such circumstances include (but are not limited to): Weather and climate events, industrial action and protests, terrorism or security risks.
- 1.2.3. We will not be liable for any travel, accommodation or other expenses incurred as a result of any cancellation or postponement of the Event.

2. Health & Safety Restrictions

2.1. General Guidelines

- 2.1.1. The health and safety of our attendees are of prime importance.
- 2.1.2. We will be guided by any advice given by the venue at the time of the event.

2.2. Current Restrictions

- 2.2.1. Cancellations or non-attendance caused by COVID-19 or any other pandemic are not covered under our refund policy.
- 2.2.2. If you do not cancel at least six weeks before the Event, the standard terms and conditions will apply.

3. Cancellations and refunds

3.1. Cancellation process

- 3.1.1. Cancellations must be made by email to the event organiser.
- 3.1.2. Cancellations received no later than six weeks before the Event date will be refunded, less an administrative charge.
- 3.1.3. The administrative charge will be deducted from any due refund or invoice.
- 3.1.4. We do not accept cancellations received less than six weeks before the Event date, once the booking has been processed and invoice raised.

4. Payment and confirmation

4.1. Payment requirements

- 4.1.1. Payments for all tickets, or an authorised purchase order number, must be received prior to the Event.
- 4.1.2. Failure to do so may result in guests being refused entry.

4.2. Booking confirmation

- 4.2.1. If you have not received email confirmation of your booking within 14 days of the event (or soon after your booking if less than 14 days), please contact us. We may not have received your booking if confirmation is not received.

5. Guest information

5.1. Pre-event registration

- 5.1.1. You will receive an electronic request at least 14 days prior to the Event for guests' names, contact details, access and dietary requirements.
- 5.1.2. All guests must complete this form to ensure that guest requirements are met.
- 5.1.3. We cannot take responsibility for allergies or accessibility requirements not reported in advance.

6. At the event

6.1. Speaker disclaimer

- 6.1.1. Any opinions expressed by speakers during the Event are in their personal capacities. Opinions are not made or expressed on behalf of GGA or any partnering organisation.

6.2. Conduct and behaviour

- 6.2.1. We reserve the right to ask guests to leave the Event and/or the premises without a refund if unreasonable behaviour is reported, a guest is inappropriate, disruptive, offensive, dangerous or illegal.
- 6.2.2. GGA has a zero-tolerance policy for abusive behaviour to our staff, the venue's staff, fellow guests or attendees.
- 6.2.3. Guests may be banned from further Events in the future.



7. Privacy

7.1. Guest information

- 7.1.1. Your name, job title and company may be used on guest badges and/or displayed on a table plan.
- 7.1.2. If you do not want your details displayed, contact us at least 14 days prior to the Event.

7.2. Data usage

- 7.2.1. Your details are collected by GGA and partnering organisations to process your entry and/or booking, deliver the Event, communicate relevant future events or related content.
- 7.2.2. Communications may include notices for the next Awards entry cycle, notices for the next Event, sustainability related content and events.
- 7.2.3. We will only send information we think is relevant to you.
- 7.2.4. You can unsubscribe at any time by opting out on any received emails.
- 7.2.5. For more information on data protection and usage, see our [privacy policy](#).

8. Liability

8.1. Liability limitations

- 8.1.1. Except in the case of death or personal injury caused by our negligence, we will not be liable for any indirect or consequential loss or damage.
- 8.1.2. Our aggregate liability will be limited to the amount you have paid to us.

9. Video and photography

9.1. Media usage

- 9.1.1. Video and photos will be taken during the Event which may contain guests. These may be used in future marketing material, including the website. Anyone featured in the material has the right to be removed by email request.

Contact Information

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